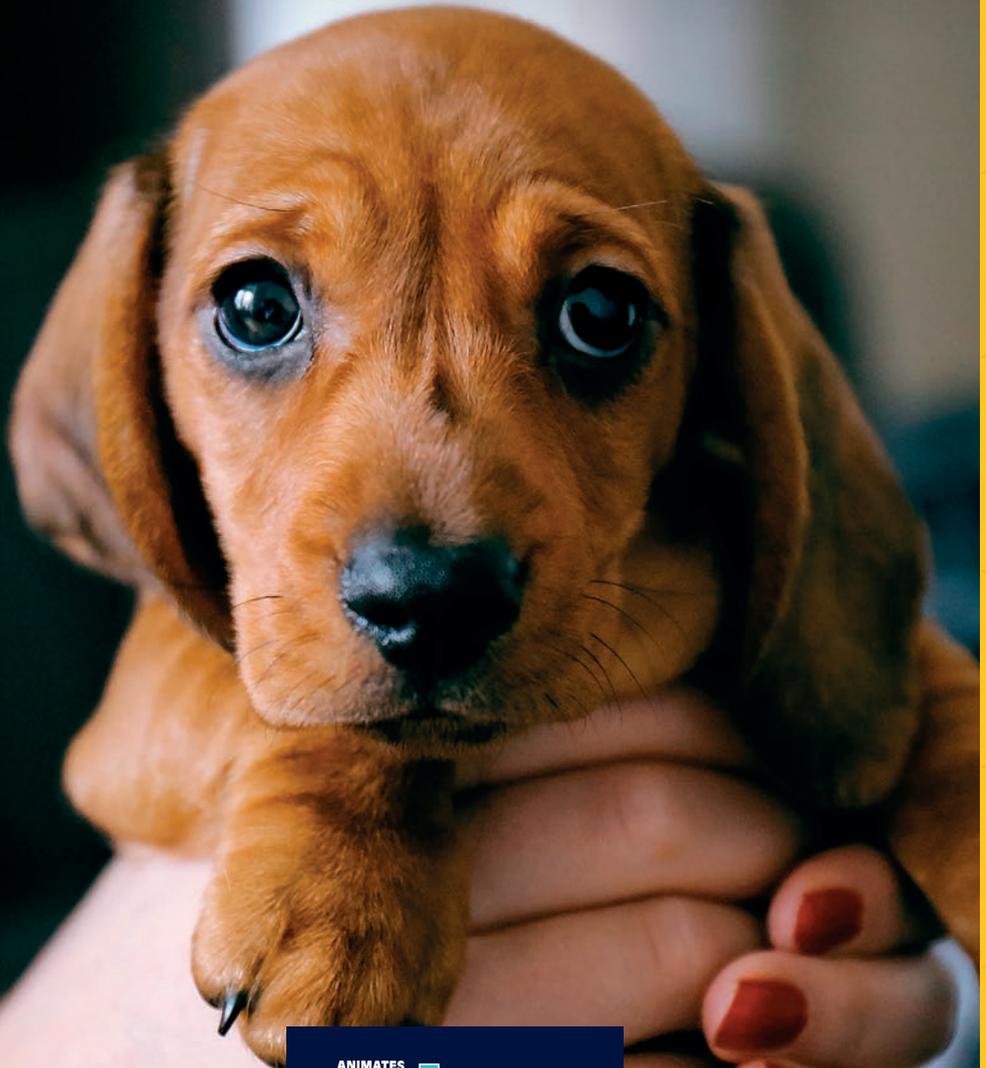


ANIMATES

The essential puppy guide.



ANIMATES
ve+care

First steps

Settling in

Feeding

Health

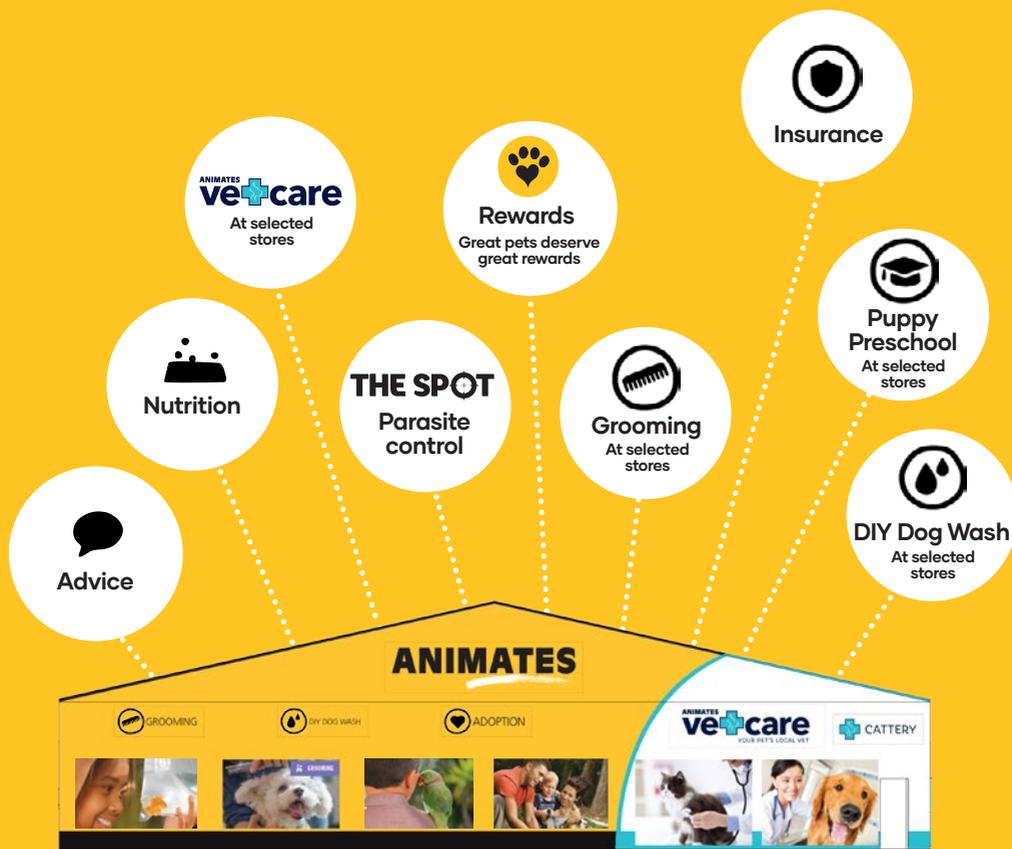
Training

Grooming

Travelling

Caring

A new breed of pet store everything for your puppy under one roof.



For all your puppy needs, think Animates.
For more info, visit animates.co.nz



Shop your way

- In-store
- Online



Repeat Delivery

Have your favourite pet products delivered to your door when you need them!

The ultimate guide to caring for your new puppy.

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How exciting! The joy of a new puppy.

The cuteness, the cuddles and so much unconditional love being sent your way.

You'll probably notice a change in how you do things, too.

You'll want to give your puppy the best life ever. And become the best parent possible, showing kindness, love and understanding every single day.

It's really true, puppies make us better people.

In the following pages you'll find all you need to look after your new family member. These essentials are designed to make your new role easier and to keep your puppy happy and healthy for years to come.



 **Animates**

Questions to ask before getting a puppy.



This is the exciting bit: finding the right puppy for you! Make sure you've thought about these important questions before choosing your new best friend.

1. Where do you live?

And where will your dog live? You need to consider the breed and fully grown size of your dog when you're working out which furry friend will be the best fit for you, your home and your lifestyle. Is your backyard secure so your puppy can run and play safely? Are there walking routes nearby? If you rent, make sure your landlord is okay with you having a dog.

2. Are they right for you?

Bringing a puppy home is

a big commitment. Make sure you do your research first. It's not just size that you need to consider. Make sure you do your research first.

Temperament: dogs bred for guard-dog duties may be more protective, while dogs bred as companion animals will be great for lots of cuddles!

Exercise: all puppies require daily exercise, however the frequency and intensity of their exercise needs may vary depending on breed and activity level.

Grooming: do you prefer

a low-moult coat? Are you prepared to clip and brush your pet regularly?

Indoor/Outdoor: where will your puppy spend the majority of their time, and does that suit the breed?

3. Does their size suit you?

Size doesn't affect activity level or temperament. Some large breeds are very calm and gentle, while others may be high energy and independent. Very small dogs require delicate handling and may not be suitable for young children.

4. Will they be alone a lot?

Dogs are companion pets and thrive with company. If your puppy is going to be alone for part of the day,

consider how you keep them entertained and happy during this time. Dog walking and day care services are also an option to enhance your pet's day.

5. Do you have the budget?

There are many ongoing expenses for a dog - food, flea and worm treatments, toys, accessories, veterinary costs, grooming and boarding. You should also have a plan in case of unexpected veterinary costs, such as pet insurance or savings. Check out Pet Insurance at animates.co.nz for more information or to receive a quote on a policy for your puppy.

6. Where is your puppy coming from?

What do you know of their heritage and upbringing? Puppies find homes in many ways; such as rescue centres, friends, family and breeders. If adopting from a breeder, you should receive copies of lineage and necessary health testing for the breed.

Finally:

Your Animates Vetcare clinic or local vet can talk through any questions you may have, as well as advise you on how to keep your puppy in top health once you've brought them home. Head to animatesvetcare.co.nz to find your nearest clinic.



Puppy love

New pet parent David shares how the joys of puppy parenthood has helped to make him a better person.

Aslan is a gorgeous ruby Cavoodle. It was a tough choice between him and his brother. We went with Aslan as he looked a little more calm and like he needed a big cuddle.

While he loves cuddles, we were wrong about the calm part! Aslan quickly settled in and found his confidence.

He sleeps like a dream in his crate and loves to play through the day and night. Aslan has turned our world upside down - in the best possible way. We can't wait to get home and play.

Having a little life relying on you is a big adjustment.

That said, we have absolutely no regrets. In the two short weeks that we have had him, he has brought so much chaos, laughs, love and overall joy to our lives.

Top dogs.

When you're looking for your new best friend, check out some of New Zealand's best-loved breeds.



1. Mixed breeds

The most common type of dog in New Zealand - mixed-breed dogs! Often you'll be lucky enough to enjoy some of the best character traits of two or three different breeds. There are so many mixed breed rescue pups in adoption centres, just waiting for their forever homes. The centre will have worked out the dog's temperament and energy levels to help them find a family with a lifestyle that suits. You can learn all about your prospective pet before you make the big commitment. Plus, when you adopt a dog, you'll bring home a very grateful puppy.



2. Labrador Retriever

An all-round ray of sunshine, the Labrador has a reputation for being an excellent family pet. Good-natured, friendly and affectionate, the Labrador is a relatively large-sized breed and is patient with children and trusting with strangers, too. They are very loyal and love being around the family. They are often very smart, great at fetch and thrive on games. These friendly fellows love to chew and often follow their nose, taking off at any smell. They can also be big lovers of the water.

Please note: the characteristics discussed are often associated with these breeds, but every dog is individual and may show different traits.

3. Staffordshire Bull Terrier

An all-or-nothing kind of dog, Staffies give it everything when it comes to love, play or work. Don't get misled by their muscular features though, as they are very people-friendly and happy. As far as children go, a Staffordshire Bull Terrier's reputation is second to none. You'll also find lots of these brilliant dogs up for adoption - bring one home and they'll love you forever!

4. Poodle crosses

There are many mixed Poodle breeds. Poodles are very intelligent, do not shed and may tend to be hypoallergenic (great for allergy sufferers), making a mixed Poodle breed puppy with these traits a popular choice. All three sizes of Poodle - standard, miniature and toy, have been crossed with a growing number of breeds. Ensure you research the traits of the breeds of a mixed Poodle puppy to ensure they are suited to your family and research the breeder to ensure they are reputable.



5. Border Collie

A Border Collie is not for the faint-hearted and is sure to keep you on your toes. Bred for sheep herding, they are highly intelligent and very active. A happy Border Collie requires regular interaction, play and training. They thrive on regular exercise, learning, new tricks and 'finding' games. On the plus side, they will be high-fiving you in no time at all - when they're not running rings around you with energy to burn. They are obedience and agility superstars. This breed is most suitable for active families with plenty of time to commit to exercise and training.

Why adopt a rescue pet?

There are a lot of dogs and puppies waiting in SPCA's and rescue centres for a family and forever home of their own!

Benefits to adopting a rescue pet include:

- Dogs from a rescue have often been health checked, microchipped and vaccinated before being placed for adoption.
- Rescue pets may already have some level of training.
- By adopting a rescue pet you are truly saving a life.
- Rescue dogs that are up for adoption are usually already desexed.
- Dogs in adoption centres are just looking for lots of love.
- If you're after a puppy, many shelters and rescue organisations can still help you.
- Like all pets, they bring so much joy to your life and can improve your health.
- There are a wide variety of dogs needing homes, including purebreds, crossbreeds and dogs of varying ages and sizes!

If you are interested in adopting a rescue pet, try your local SPCA, rescues and the council pound. To find out more please talk to one of our friendly team!

Your puppy's development.

As your puppy grows to become a well-rounded dog, these are the milestones that will make you a proud parent.



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Newborn

Pups at this stage rely solely on their mother until they're three or four weeks old.



Two to seven weeks

Their eyes and ears open and they start to walk and bark. They will start developing their milk teeth. At five to seven weeks, their brain reaches physical maturity.



Six weeks

Pups start to eat firm foods and begin to feed three times daily.



Eight to 10 weeks

Puppies arrive at their new home! See the Puppy Checklist on page 12 for all the items your puppy will need. At this stage, they'll start their toilet training, lead training and you'll need to know where they're at with their vaccinations and parasite prevention. You'll also need puppy-specific food enriched with DHA for brain development and vision, as well as premium ingredients to help them grow strong. Puppies can start attending Puppy Preschool to learn socialisation and communication skills.



Two to three months

Their permanent teeth will begin to appear.



Four to five months

Your puppy will start to step out into the world (once they've completed their vaccinations). Their permanent teeth continue to grow and they're more responsive to training. From five months they can go down to two feeds per day. Most puppies will reach sexual maturity and need to be desexed from this age, as recommended by your vet.



Find your nearest vet clinic:

animatesvetcare.co.nz

Adult stage: 12-18 months

They're no longer a puppy! As they're now classified as adults, they need to switch to adult dog food.

You'll need:

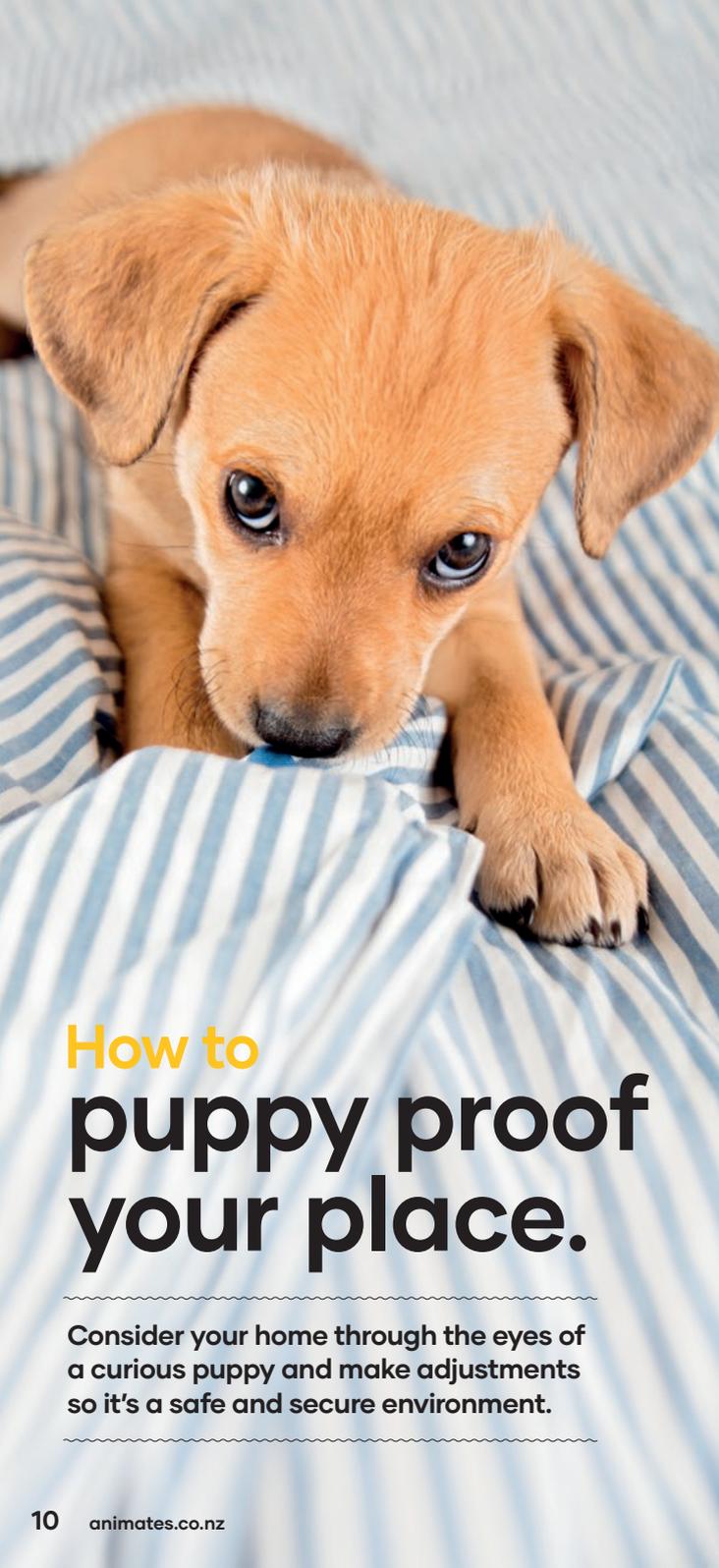
- Adult dog food - we suggest to choose from our range of Superior Nutrition brands.
- New harness/collar and bed, based on their growth.
- Dental care essentials (see page 33).



Six months

Your puppy's skeletal growth slows down.

Feel free to chat to your local **Animates** team to find everything your puppy needs at every stage. Head to animates.co.nz to find more information on puppies.



How to puppy proof your place.

Consider your home through the eyes of a curious puppy and make adjustments so it's a safe and secure environment.

The safety checks

The kitchen contains drawers and cabinets with interesting smells and tastes. It's likely that your puppy will want to explore everything, just remember there are dangers. Make sure your cabinet doors are well secured.

The bathroom, with razors, cotton buds, or even soap left on the floor (easily ingested by your curious puppy), is a danger zone. Be sure you keep the toilet lid down, too.

The bedroom will certainly interest your new puppy as they get to know your scent. Shoes, clothing, hair ties, toys and other small chewable items should be secured for safety.

The living area has electronic gadgets and loose cords that your puppy might chew. Don't leave phones, remotes, kids' toys and magazines (or really anything of value) lying around, as there's a risk of them being chewed and swallowed.

The backyard has obvious dangers, including chemicals, like paint and cleaners. Some plants can be toxic to pets, too. You should also check that your puppy can't escape the yard through gaps in the fence. Remember: dogs can dig!



Heading home.

Arriving at their new home can be overwhelming for your new puppy. Here are some things to keep in mind so it's easy and breezy for everyone.

Setting up camp

The first night at home with you might be the first time your puppy is away from their mother. Even for rescue dogs, moving to a new home can be stressful. Use your puppy's crate for a cosy space at

home. When it's bedtime, your puppy may whine and cry. This is natural. Play with your puppy shortly before bed, and don't let them nap. This will ensure they're tired and ready for sleep. Also, take your puppy outside to the toilet area and

wait until they're done. Praise your puppy in a calm and soft tone before taking them to their sleeping spot so they can settle.

Meeting the family

Try not to overwhelm your puppy with too many people and too much attention. It's important to establish a safe zone for your puppy, like their crate, kennel or sleep spot, for them to retreat to when they feel overwhelmed. Make sure everyone is calm and gentle. Your puppy is still a baby after all!

Remember that you should never leave a puppy or dog unsupervised with a young child.

Making new friends

Kids and puppies can be a great match and become great friends, provided they start out on the right foot! Here are some tips for ensuring they'll be best buds in no time.

- Let your puppy approach the kids, not the other way around, as this may prevent your puppy getting scared.

- One of the first lessons for your kids should be how to hold, pat and interact with your new family member.
- Have the kids involved with feeding, training and caring for the puppy. This teaches responsibility and helps them learn how to safely behave around dogs.

Your puppy checklist.

Everything you need to prepare for the arrival of your new puppy.

The essentials

- **Food** – Superior Nutrition for your puppy's development. If your puppy isn't already eating Superior Nutrition introduce it slowly to avoid an upset tummy.
- **Toys** – A variety of chew and fun play toys for teething and to keep them stimulated.
- **Treats** – Perfect for training and rewarding good behaviour.
- **Flea and worming treatments** – Visit "The Spot" in-store for advice on the best treatment for your puppy.
- **Bedding** – Warm bed and blanket so they feel comfortable and safe.
- **Crate** – To help with toilet training, sleep routines and a bedroom of their own.
- **ID tag** – Personalise their collar with their name and your contact details.
- **Collar, harness and lead** – Get your puppy used to the feeling of wearing them prior to going for walks.
- **Microchipping** – Identifies your puppy so you can be contactable and they can make their way home.

Useful items

- **Bowls** – Puppy food and water bowls.
- **Poop bags** – For cleaning up after your puppy.
- **Car harness** – Keep your puppy safe and secure while driving.
- **Toilet training pads** – To help with toilet training while your pup learns.
- **Stain and odour remover** – For easy clean up of accidents.
- **Brushes and combs** – Keeps their skin and coat in good condition and prevents matting.
- **Shampoo** – Get them used to being bathed while they're young.
- **Nail Clippers** – Avoid sharp nails and scratches. Desensitise your dog from a young age.



DIY Dog Wash

Wash your puppy in a friendly environment and save your bathroom from getting dirty. No appointment is needed, just take a towel.

Grooming

Professional grooming tailored to your puppy's needs. The Puppy Socialisation programme helps desensitise them from a young age.



Kong
Puppy toy



Old Mother Hubbard
Puppy treats



Eukanuba
Dry puppy food



Butcher's Superior Cuts
Liver treats



Advantage
Flea treatment

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Getting started.

Animates has everything you need to ensure your new furry family member is settled and happy.

Don't forget to book your puppy in for a free health check with Animates Vetcare (see vouchers page 43).



Yours Droolly
Crate



Stainless steel
Anti skid dog bowls



Hartz
Puppy shampoo



Yours Droolly
Stains and odour remover

Cuddlies
Pup dog toy



Mammoth
Rope toy



Yours Droolly
Dry fleece

Yours Droolly
Puppy training pads

Products shown are indicative only, subject to change and may not be available at all stores.

ANIMATES
vet+care

Covering all your vet care needs - offering consultations, vaccinations, desexing, wellness programmes and laboratory testing. Find your nearest clinic at animatesvetcare.co.nz

Talk to your **local Animates** team to find everything your puppy needs, at every stage.

Which bed is right?

Should you go for a bed, crate or kennel? Find the perfect sleep zone for your puppy with these pointers.

Soft bedding is a must for all puppies, even if you've decided that they'll sleep in a kennel or crate. Your puppy needs a cushioned, cosy bed, and larger breeds require extra padding. Your puppy's bed will be one of the key elements that help them feel comfy in their home, so choose bedding they can grow into.

Crate

A crate offers your puppy their own safe haven. Crates also limit destructive behaviour and are helpful for creating routine and toilet training, plus, they can be used on car trips. Your puppy needs to be able to comfortably stand-up, lie down, turn around and stretch inside their crate. Try to choose a crate that your

puppy will also be able to use comfortably when they are fully grown.

Kennel

Kennels are perfect for puppies that spend a lot of time outside, or share the house with kids and other pets. When you select a kennel, consider the size your puppy will grow. The kennel needs to be big enough for them to turn around and lie down in comfortably. Remember: kennels that are too large will mean your puppy could get cold. Keep the kennel raised off the ground and make sure it's not too far from your house, so your puppy doesn't feel isolated. Add in some cushioned bedding and your puppy will love their cosy refuge.

Crate training 101

Getting your puppy to use their crate is a gradual process.

1. Set up the crate so it's cosy and inviting. Put a crate mat on the base and add a soft bed.
2. Leave the crate door open and tempt your puppy in with a treat or favourite chew.
3. Place the treat in the back of the crate so they have to go completely inside to retrieve it.
4. Reward your puppy every time they enter their crate.
5. Gradually close the door and, once they're comfy, stay with them and reassure them.
6. Keep the "closed door" periods short.
7. When you're happy that your puppy is relaxed in the crate, with the door closed, you can leave them alone – initially for short periods, gradually increasing the duration.
8. Make sure that their crate is always a refuge; never use this as a punishment area.

Visit your local Animates for a great range of crates, kennels and bedding, or shop online at animates.co.nz

Is your puppy ready?



Your puppy shouldn't go out for walks until seven days after their final core vaccination, which is typically administered between 14-16 weeks of age, and they have been treated for fleas and worms. Check with your vet about when it's okay to go for walks.

Lead free



Spend time working on training and recall off the lead in a safe space before visiting off-lead dog areas.

Things to know about exercising your puppy.

We all know that exercise is a must for the whole family. The good news is that with your puppy in tow, you'll be in shape in no time!

Stay hydrated



If you're hot, then your puppy will be too! Always take fresh water for your puppy, and have regular breaks. Walking on hot ground can burn your puppy's feet so be careful and stick to the shade.

Meet and greet



Walks are a great way to let your puppy socialise with a range of people and other pets. Keep all interactions short and positive and make sure to reward your puppy along the way. Short gentle walks taken daily are better at this stage than one big walk every couple of days.

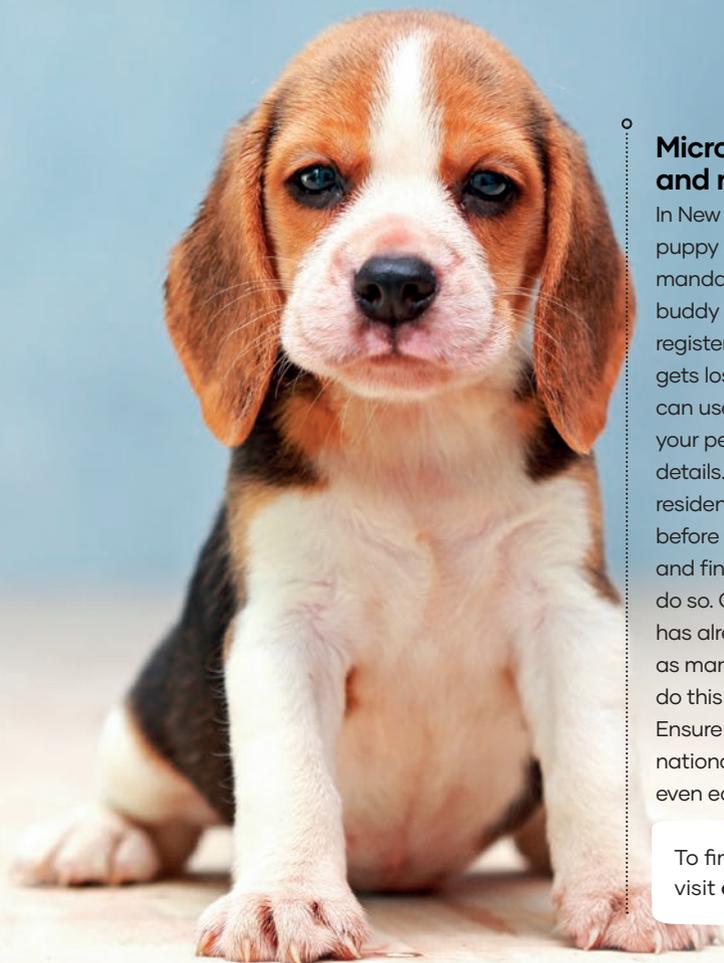
Play is important



Using dog toys, such as a ball launcher or a fetch toy, will help keep your puppy entertained and mentally stimulated.

The essentials.

While nobody likes paperwork, consider these important tips to ensure your puppy's health, safety and happiness.



Microchipping and registration

In New Zealand, getting your puppy microchipped is mandatory. Having your little buddy microchipped allows you to register them. So if your puppy gets lost, a vet or pound can use the microchip to identify your pet and access your contact details. Local councils require residents to register their dogs before they reach 12 weeks of age, and fines can apply if you don't do so. Check whether your puppy has already been microchipped, as many breeders and rescues will do this as standard procedure. Ensure you register your pet with a national microchip register for even easier lost-pet recovery.

To find out more information visit animalregister.co.nz



Pedigree pups

If you're welcoming a purebred puppy into your family, it's worth knowing their family tree. Breeders should supply papers that show that the

puppy is registered with

the relevant breeder association. Ask the breeder for the registration and vet records of your puppy's parents, including certificates showing they've been screened for any common hereditary diseases.



Your healthy pet checklist

Registered breeders and pet adoption centres will have taken your puppy for their first vet health check, which includes the first round of vaccinations and microchipping. In addition to this, your puppy will likely be on a parasite prevention program to protect them from fleas and ticks and intestinal worms. Ask for a record of these past treatments so that you know what stage your puppy is at with their health needs and so you can continue their prevention program. Familiarising yourself with this health record will also be useful when your puppy starts puppy school. They are also necessary if you're thinking of sending your puppy to doggy day care, a boarding facility or for a pamper session at the groomer.



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ANIMATES
vet+care

81%

Of dog owners in New Zealand don't have pet insurance*. For more on pet insurance, head to animates.co.nz/services/pet-insurance.

Pet Insurance

As living creatures, just like kids, pets will need medical check-ups from time to time. Taking out pet insurance may save you on vet consultations, surgery and medicines.



*Source: Companion Animals in New Zealand 2016, The New Zealand Companion Animal Council Inc.

What should I feed my puppy?



Over 40%

of dogs in New Zealand are overweight*. Love your puppy responsibly by feeding them Superior Nutrition puppy food.

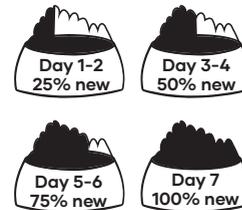
It's only natural that you want to give your new puppy the very best start in life. Where do you begin? Not all foods are created equal, which is why Superior Nutrition is the best way for your little one to grow into a healthy dog.

A puppy grows much faster than you – in just a year or two, they'll accomplish what you do in 15 years (hence 'dog years'). That's why formulated dry puppy foods contain a higher percentage of proteins, fats and carbohydrates compared to adult dog foods, and some foods, fortified with DHA (a natural omega-3 fatty acid), have even been linked with smarter, more trainable dogs – what a treat!

When you first get your puppy

Don't change your puppy's food in the first few days in their new home. Moving house and changing families is very stressful and can affect your puppy's digestive system.

Keeping them on the same diet they're used to will reduce the chance of stomach upsets or diarrhoea. When you are ready to change your puppy's diet, do so over seven days, gradually introducing their new food.



Choosing their food

Take into account:

- The age of your puppy.
- The breed of your puppy.
- Your puppy's energy levels (different foods have varied energy outputs and therefore varied quantity recommendations).
- Is your puppy overweight, a healthy weight or under weight?
- The size of your puppy, and how big they will grow.
- What you are currently feeding your puppy.

Mix it up

A diet of both wet and dry puppy food may be best for your pup.

Nutritional rating system

Animates has an extensive range of food for your puppy and a Nutritional Rating System to help in the decision

making process:

- Standard Nutrition
- Essential Nutrition
- Superior Nutrition

The Animates team in-store can help you select the food which best suits your puppy.

Why you should consider a Superior Nutrition diet

Puppies have different nutritional needs to adult or senior dogs, and small-breed dogs need different nutrition to large breeds. A Superior Nutrition diet – consisting of high-quality dry and wet food – is formulated to support the needs of specific breeds at each stage of life. These types of pet foods are designed to provide maximum benefits to your puppy's health, while offering a complete, balanced diet.

What about the cost?

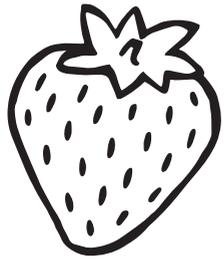
You may think that these Superior Nutrition diets are expensive compared with supermarket brands. Because of their high digestibility and calorific density, your dog needs less food to meet their nutritional needs. When this is considered and a cost per day is calculated, these foods compare favourably, especially when ingredient quality and the benefits are factored in.

Benefits of Superior Nutrition

Puppies need nutrition that is specifically formulated to be high in fat, protein and calories to nurture and maintain their development into adulthood. Superior nutrition pet food delivers all the essential nutrients. Choose from our range of Superior Nutrition brands at Animates, and your puppy will reap all the rewards. These include:

- Quality ingredients.
- No artificial colours or flavour enhancers are added.
- DHA, which aids in enhanced brain and vision development leading to smarter, more trainable puppies.
- Omega-3 fatty acids for healthy skin and coat.
- Digestible ingredients leading to smaller, firmer waste.
- The fibre level is optimal. Too much fibre results in reduced digestibility and interferes with the absorption of other nutrients.
- Supports developing immune systems.
- Encourages strong joints and lean muscles.

*Source: NZPFMA, The Research Agency, Massey.



Healthy treats.

Staff tip

Teach your puppy to be 'gentle' when taking treats and to 'wait' for their food. get the whole family involved with feeding your puppy.
Sarah, Animates HQ

Treats are an essential training tool for your puppy and some are better than others. Here's our guide to healthy treating.



42%

of dog owners believe they spoil their pet with human food*. Specially formulated dog treats are the best choice for your puppy.

Dog treats are a great training aid to use when teaching your puppy and rewarding good behaviour. Food is the best motivator, use high value treats that your puppy cannot resist! Make sure you don't go overboard with the treats – they should only make up 10% of your puppy's diet – and be sure to choose options made from quality, natural ingredients.

Off the menu

While you may consider table scraps dog "treats", they can lead to weight gain. Some of our favourite ingredients can be toxic for dogs. Puppies should only eat treats and food created specifically for them for optimal health.

*Petbarn Friends For Life Research, July 2016



16%

of dog owners feed their pet confectionery*. Give your puppy the best start by feeding them right.

Your puppy and adult dog should avoid eating any of these foods:

- ✗ Onions.
- ✗ Garlic.
- ✗ Chocolate.
- ✗ Coffee or caffeine products.
- ✗ Bread dough.
- ✗ Avocado.
- ✗ Grapes, raisins, sultanas, currants.
- ✗ Nuts (especially macadamias).
- ✗ Fruit stones (pits).
- ✗ Green, unripe tomatoes.
- ✗ Mushrooms.
- ✗ Too much fish.
- ✗ Cooked bones, small pieces of raw bone and fatty trimmings.
- ✗ Xylitol (a sugar substitute found in some products such as lollies).

If you believe that your dog has ingested any of the above ingredients, you should immediately take them to Animates Vetcare or your local vet.

Toxic food.

Dogs, especially when they are young, are highly sensitive to a range of ingredients humans love. No matter how longingly they look at you, there are some foods that are absolute no-nos for your pet. The above ingredients can lead to serious health issues, and some can even be fatal.



Care factor: 10/10.

If you notice your puppy displaying strange behaviours or unusual symptoms, be sure to visit your **Animates Vetcare** clinic or local vet as soon as possible so that a health assessment can be made and the appropriate treatment plan can take place before the condition worsens. To find your local Animates Vetcare, visit animatesvetcare.co.nz

While going to the vet may be scary for puppies (and for you) your vet will help ensure it's a walk in the park. The best part of the job, is helping pets overcome sickness.

Pets can't tell us where they hurt or how they are feeling, so we build treatment plans that are unique to the pet's needs and watch the pet recover and become healthy again.

While some problems are common in puppies, that doesn't necessarily mean they are especially

dangerous, if treated properly. Some of the most common reasons we treat puppies are:

- **Retained puppy teeth**, when their baby teeth haven't fallen out. These need to be removed to allow for the adult teeth to come through.
- **Umbilical hernias**, a small lump sometimes seen on a puppy's tummy. The cause is a small opening in the muscle where the belly button is located. It's often repaired at the time of desexing.
- **Retained testicles**, where one or both testicles haven't dropped and are retained inside the abdomen or inguinal canal. Surgery is required to prevent medical problems in the future.
- **Ingestion of foreign bodies**, such as toys. It's best to take your puppy to the vet if you think they have eaten something they shouldn't have. Learn more about what to do if your puppy eats something it shouldn't on page 39.



Turn to page 43 to find a voucher for your puppy's free health check.

Vet stop.

No-one wants their pet to have health problems, and a healthy pet is a happy pet. How often should you take your puppy to the vet?

First steps

It's best to take your puppy to the vet within a week of bringing them home. The vet will perform a physical exam to confirm that there are no current health concerns and establish the best preventative health care

plan including a vaccination schedule. Observe your puppy's behaviour around the house to get a sense of their personality before their first vet visit.

The first few weeks

Ensure you adhere to the vaccination program your puppy's vet outlines so they're protected from nasties like distemper, canine parvovirus and canine cough. Also discuss the desexing of your puppy. The vet will know the best time for spaying (females) or neutering (males). This occurs from four months onwards, depending on the puppy.

Young dogs up to seven years

As your puppy gets older, annual check-ups will help to avoid health complications or catch any issues that arise early. Each time you visit the vet, bring your dog's health record and be sure to tell the vet if you've noticed anything out of the ordinary.

Older dogs seven years and up

Dogs age at about seven times the rate of humans, so by the time your dog is seven human years old, they're 49 in dog years! As your dog ages, their health state can change more

Tips for stress-free vet visits.

Trips to the vet don't have to raise the heart rate. There are steps that you can take to encourage an enjoyable and stress-free visit for you and your puppy.



Relax

Puppies are very intuitive. If you adopt a relaxed and positive attitude when you visit the vet, your puppy will often follow your lead.



On the road

Puppies often arrive at the vet anxious due to the car ride. Taking your puppy on short drives and rewarding them can help them get over stress during trips.



Touchy feely

Help your puppy become accustomed to veterinary examinations from nose to tail by playing with their feet and toes, lifting up their lips and feeling their tummy and legs on a regular basis.



Just drop by

Popping into the clinic to say hello can help familiarise your puppy with the vet and all the smells without being physically examined each time they visit – except for cuddles of course!

rapidly, so maintaining six-monthly check-ups is important for early detection of illness.

What if I notice something?

If your pet is injured or you notice something out of the ordinary, such as weight loss, diarrhoea, lethargy,

unresponsiveness or anxiety, it's a good idea to visit the vet as soon as possible for an impromptu check-up. It doesn't hurt to be cautious.

To find your local Animates Vetcare clinic, visit animatesvetcare.co.nz

Stepping out together.

Going out for walks and socialising in the park is very exciting. Just remember that it can be a bit daunting for young dogs. Here are some tips for basic puppy training.

Socialising is an important part of a young puppy's life. Getting out and about is an adventure for dogs – remember to take it slowly. Teaching your puppy to be social should be one of the first things your dog learns. Puppy Preschool is a great place for your dog to learn these all important skills. Find out more on page 29.

The big wide world

You have to wait until your puppy is protected to take them out. Veterinarians advise waiting seven days after a puppy's 14-16 week vaccination before introducing them to the great outdoors and public places. However they can start Puppy Preschool seven days after their first vaccination. Also ensure your dog is protected from fleas and worms.

Life of the party

After vaccinations, socialising is one of the most important activities in your puppy's early life. During your puppy's first two to four months, they will learn how to communicate and get along with people and other animals – essential learning. Missing this step may make it difficult to fix behavioural problems later on.

You should try to familiarise your puppy with:

- Other dogs and puppies.
- A range of people of all ages, especially children.
- Other pets, such as cats.
- Unfamiliar people, such as strangers at the park.
- Noisy household appliances.

Did you know?

Your puppy's bones and joints are still developing. Walks should be very low-impact to help them grow into big, strong dogs.

Walking on a lead

Most of the time your puppy is outside they will need to be on a lead. These accessories can feel unusual at first. It's best to take your time and let your puppy adjust to the feeling of their collar or harness before attaching the lead. Make sure you try not to lead or drag your puppy – coax them with a treat, and always reward good behaviour. Your puppy will be walking the line in no time.

Here are some tips for how to teach simple commands to your puppy, using verbal and using physical cues.

Sit

- Hold a treat above your puppy's nose and move it above their head.
- Your puppy will tilt their head back and maybe even sit on their own.
- Say the word "Sit" clearly.
- Reward and praise.

Come

- Have your puppy on a long lead and let them wander.
- Hold a treat and say "Come" clearly.
- Praise your puppy with a treat when they complete the command.

Stay

- Best taught after "Sit"
- Have your puppy on a long lead and have them sit.
- Hold your palm out in front of your puppy, take a step back, and say "Stay".
- If your puppy stays, reward them with a treat or a pat.
- Repeat the steps to practice, gradually taking more and more steps while using the "Stay" command.

So your puppy can learn manners and cues, try **Animates Puppy Preschool**. Visit animates.co.nz



It's time for toilet training.

While it might not be the most glamorous side of puppy parenting, toilet training is one of the most important steps.

Puppies will need your help to learn where to relieve themselves. It's very important you create a toilet routine and stick to it. Take your puppy to the toilet area at these times, remembering they may go around a dozen times a day:

- As soon as they wake
- After playing or eating
- After being in their crate

In time, your puppy will learn where is okay to go.

Staff tip

Taking your puppy to the toilet on a lead lets them know it's business time and will help teach preferred areas of the garden to toilet in!

Laura, Animates HQ

Dos and don'ts



Do

Keep an eye out for signs your puppy may need to go, including turning in circles, sniffing the ground or whining.



Do

gently redirect them to the right place if you find they have gone to the toilet in the wrong place.



Do

use puppy training pads from day one of toilet training.



Do

give them lots of praise and reward them for going in the right place.



Don't

get angry at your puppy if you find them going to the toilet in the wrong place or if they have a little accident.

Why puppy preschool is worth it.

Being a puppy parent can be a big step – sending your puppy to school is a great way for both of you to learn and grow.

During the early months of your puppy's life they learn vital socialisation and communication skills. These early life experiences influence how your puppy will play, communicate and learn as they develop into an adult dog. Puppy Preschool is one of the best ways to ensure your puppy learns these skills in a safe and positive environment. Classes are available for puppies as young as eight weeks old, and starting early can give you the tools required to develop a strong relationship with your pet, allowing them to become a real part of your family.

What they'll learn

1. Being social

Dogs are friendly and inquisitive animals, so learning how to communicate and interact with others is important. Most puppy schools will include social sessions where your puppy will learn to play nice with other dogs.

2. Basic cues

Learning manners and good behaviour is essential to your puppy's development. At puppy school, you and your puppy will learn essential cues like sit, stay, drop and come. Lead walking, toilet training and troubleshooting unwanted behaviour will also be on the agenda.

3. How to adjust

As a new pet parent you'll want to keep your puppy safe, while also making sure they adjust well to being a member of your family. At Puppy Preschool, your puppy will learn how to play safely with kids. You'll also learn when and why it's important to take your puppy to the vet.



Happy graduation

New puppy parents Nicole and Nick talk through taking their puppy to school.

We took Baxter to Puppy Preschool when he was 16 weeks old. We learnt a lot. We went once a week, and we'd have homework before class on topics like vaccination and nutrition, as well as training Baxter in how to sit, drop, and walk properly on the lead. It provides you with a wealth of knowledge, gives you tips on how to train your dog, and things you don't necessarily think about when getting a dog, like making sure they can socialise with other dogs, be a part of a family, and they're not going to hurt anyone or themselves. Going wasn't just good for Baxter, it was good for us, too. I highly recommend it.

Selected **Animates** and **Animates Vetcare** locations operate **Animates Puppy Preschool** for puppies aged 8 to 16 weeks. Puppies must have had at least one vaccination seven days prior and be up to date with their worming and flea control to attend. Visit animates.co.nz or go in-store for more information.

Curb those little habits.

They look up at you with those puppy-dog eyes, and they've just chewed through another pair of your shoes. Animates to the rescue!

Solution:

In the first few months of their lives, puppies are learning to communicate and may find meeting other puppies and dogs intimidating. It's important that they learn to socialise in a safe, controlled and positive environment. They will seek your guidance and they need to trust you – so be careful not to push them too far. If they are fearful, let them observe from a distance while you comfort them. At Animates Puppy Preschool, your trainer will teach you about your dog's body language so you know when they need a little extra support. In most cases, it easily helps puppies to adjust to their new family and become happy and confident. If they are older, you may need a behaviour specialist.

Problem:
fear of other dogs

Solution:

If your puppy has gone to the toilet in the wrong place, gently redirect them. Always give lots of praise and affection for using the right spot so they'll learn where is acceptable. Puppy pads can be useful for when your puppy is not ready to venture outdoors.

Problem:
toilet accidents

Solution:

Puppies cry because they are unsure and unsettled. Crate training is a great way to support your puppy while settling in. Calming pheromones like Adaptil (available at Animates) may also help. Ensure your puppy is comfortable with a plush snuggle toy and heat pad, as well as something with your scent on it. Be patient while they adjust to their new home.

Problem:
crying at night

Solution:

Even if you find humping amusing, good puppy care involves teaching your pet that it isn't acceptable behaviour. Redirect your puppy into a more suitable behaviour (such as sit) and reward them. Repeat and reward often. Starting with training in the first few days of your puppy coming home will help to establish ground rules. Enrolling your new pet in Puppy Preschool will help them master early lessons and learn about the difference between good and unwanted behaviour.

Problem:
humping

Solution:

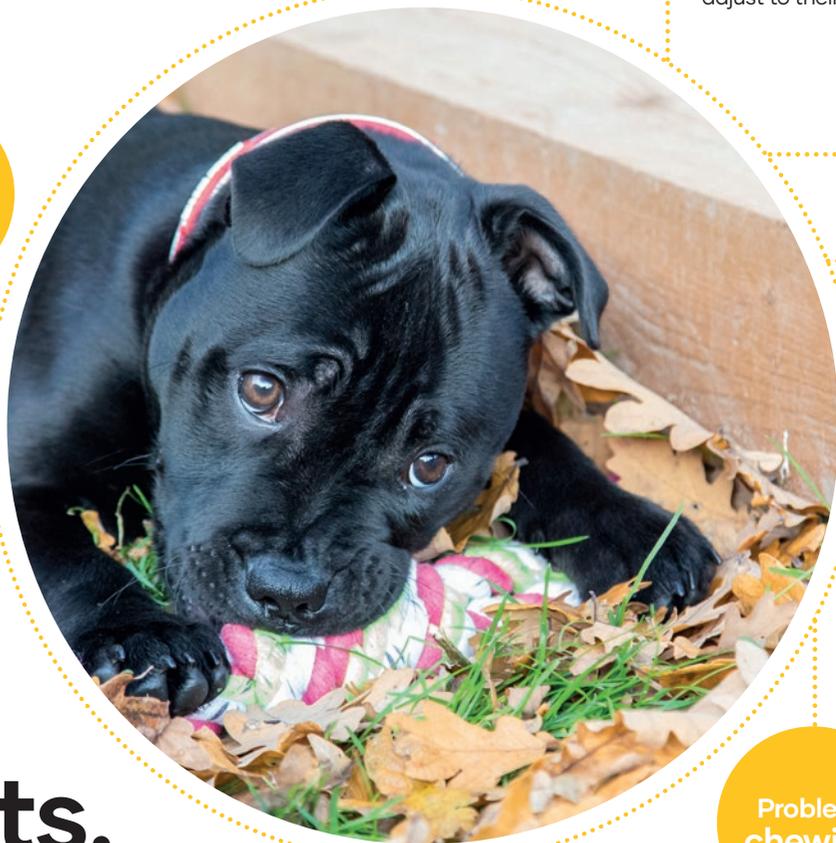
Puppies have very sharp teeth! Mouthing is normal behaviour but if you find your puppy getting rough, redirect them onto a suitable toy. Don't encourage your puppy to mouth your hands during games and play. If your puppy does nip you, any time you feel contact with your puppy's teeth, make a high-pitched 'yeow' noise, to teach your pet that biting hurts and is not okay. If the behaviour continues make contact with a behaviourist for expert guidance.

Problem:
biting

Solution:

Toys of different shapes, tastes and textures will distract your puppy from teething pain. Chase toys are good for interactive fun, and plush squeaky toys stimulate a variety of senses. Providing food regularly should help to prevent your puppy chewing on a shoe! If all else fails, chew deterrent sprays are available at your local Animates.

Problem:
chewing



If you're worried about your puppy's behaviour, visit your nearest Animates Vetcare clinic or see your local vet.

Benefits of bath time.

This is bonding time and an opportunity to check the condition of your puppy's skin and coat.

We recommend getting your puppy comfortable with the washing and brushing process by regular bathing at home.

Bathing removes natural oils that are produced in your puppy's coat, so it's best not to bathe your puppy more than once a month. Often grooming with a brush and comb will help keep your puppy clean and remove any debris between bath times. If cleaning is necessary between bath times, try using pet wipes. Animates sells a large range of grooming sprays, puppy-specific shampoos and conditioners, plus

other grooming products. If bathing at home is a mess, try our DIY Dog Wash (pictured). This will also prepare them for a more luxurious grooming at an Animates Grooming Salon. Visit animates.co.nz for more info.



Why you'll love our DIY Dog Wash

Find our DIY Dog Wash at selected stores across New Zealand. There are so many reasons to bring in your puppy:

- No appointment required, just bring a towel.
- Easy-to-use and modern.
- Fully self-contained.
- Non-toxic shampoo and conditioner are provided.
- Flea treatment wash is available.
- Blow-dry your pup.
- Conveniently located at selected Animates stores.
- No mess at home.
- From just \$10 a wash*.

*As of May 2019. Price subject to change.

The whole tooth.

Factor your pup's dental care into the daily grooming ritual for their best health.

Puppies are born without teeth and, in the first few weeks of their life, they will start growing milk teeth. From the ages of three weeks to eight weeks, while still with their mother, puppies will have their sharp little teeth come through, making a set of 28.

Time for teething

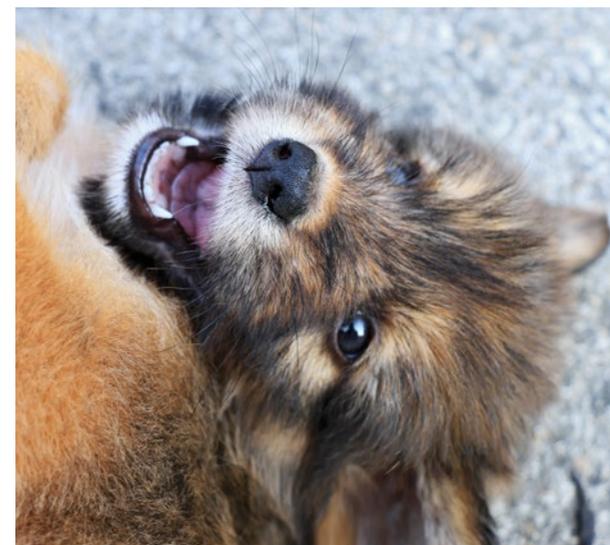
At eight weeks of age, the next phase of a puppy's teething will begin. The milk teeth will begin to be pushed out by the adult teeth, so don't be alarmed to find tiny teeth around the house. The adult teeth will replace the milk teeth, and your puppy will also gain 14 more teeth at the back of their mouth. The teething process should be done by the time your puppy is seven months old and, by this stage, they should have 42 teeth. During this phase, you'll want to get them accustomed to people looking in their mouth and touching their teeth and gums, so that they won't be fazed when you start

brushing their teeth. This will also be a really good way to keep an eye on their teething process.

Caring for their teeth

Establishing a good dental care routine is really important while your puppy is young. Once they feel relaxed about having their mouth examined, it's smart to start brushing their teeth. Ideally, you will brush them daily for optimal health. Another way to keep their teeth healthy is to use a water additive, and choose treats that also have dental care benefits.

Dental health kit



6 tips for grooming at home.

Your four-legged friend deserves all the finer things in life. Follow these top tips for a healthy glowing coat.



Staff tip

Use a squeegee to remove dog hair from your carpet and furniture. The fur will stick to the rubber and come away easily.

Paul, Pukekohe



Isle Of Dogs shampoo and conditioner, Yours Drooly nail clippers and double sided dog brush

Tunes to groom to...

Hound Dog
Elvis Presley

If Dogs Run Free
Bob Dylan

Who Let The Dogs Out
Baha Men

Diamond Dogs
David Bowie

Dogs Are Everywhere
Pulp

Howlin' For You
The Black Keys

I Love My Dog
Cat Stevens

Hey Bulldog
The Beatles

Doggie Day Spa

Different breeds and coat types require different grooming. Research your puppy's breed and the grooming brushes and de-shedding tools that are best suited. Visit us at Animates and we'll happily advise!

1. Baby steps

Grooming should start with gentle brushing for five minutes a day. For longer coats, use a de-tangling spray if required.

2. Take it slow

Reward good behaviour and stop before your puppy gets irritable.

3. Warm up

Introduce your puppy to shampoo and bathing, using warm water and puppy shampoo and conditioner.

4. Designate a space

Have a specific grooming area. A table is a good idea as the floor is perceived by your puppy as a play area.

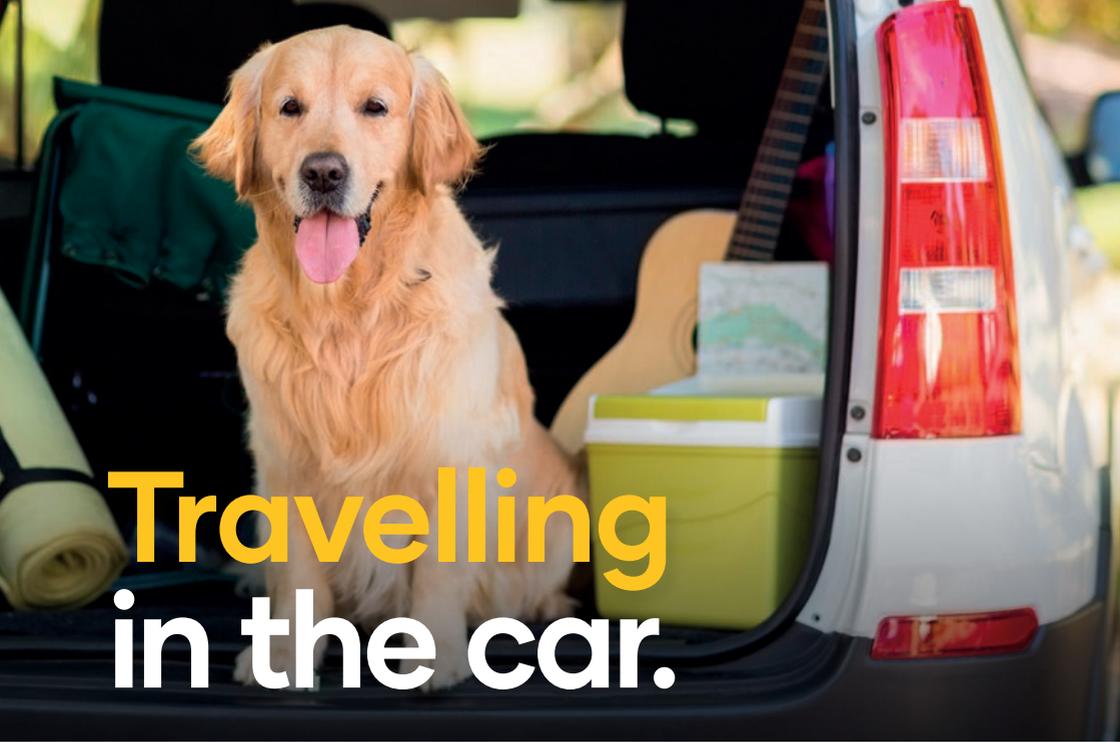
5. Help them adjust

Professional grooms are especially important for wire-coated and long-coated puppies, so it pays to get your puppy accustomed to the noise and smells of a professional grooming salon.

6. Work with them

If your puppy is becoming agitated or unsettled, take a break from grooming and return to it once they have relaxed.

A puppy introductory groom is the ideal way to introduce your puppy to the grooming experience. From there, there are a range of packages to suit your puppy's needs. Visit animates.co.nz to book in or find your nearest Animates grooming salon.



Travelling in the car.

From the time they first hop in your car to trips to and from the park, your puppy's safety in the car is very important.

First car trip

Bringing your puppy home is so exciting, just be sure to prep the car first. Cover your car seats with towels in case of accidents, use a crate or booster seat and bring water for your puppy. Keep the car ride quiet and relaxed. Comfort your puppy if they whine or cry, just don't be overly affectionate as this reinforces the behaviour. For longer trips, remember to stop frequently for toilet breaks and stretching.

As they grow up

The image of a dog with their head hanging out of the car window, tongue flapping in the breeze is cute – it's not safe though. Dogs should always be secured with a booster seat or harness – as they can distract the driver or become airborne in the case of an accident. Remember, you'll need to upgrade your puppy's harness as they grow. There are options that clip to a seatbelt.

The rules for happy travels

- Opt for a travel crate for safety and to help with anxiety while travelling.
- Keep your puppy restrained in the back of the car.
- Make sure they're wearing a lead before opening car doors.
- Take water bowls and treats for long journeys.
- Stop frequently for bathroom breaks and leg stretches.
- Be aware that your dog feels the heat much more than you. They should never be left alone in the car.

Puppies on holidays.

As much as you love your puppy, there will come a time when you have to go away and leave them behind. Boarding is a great option, so you can have peace of mind on your trip.

You can't always leave your puppy with family or friends, and the lead up to going away can be stressful for both you and your pet, especially if it's the first time. We understand that pet parents want to feel that they're leaving their loved ones in safe hands.



Tips for sending your pup to board

- Help your dog adjust to staying at a kennel by booking them in for shorter day visits to start with, before a longer stay.
- Ask if you can send along a blanket or toy belonging to your puppy to ease the transition.
- Inspect the premises and talk to the staff to ensure you're happy with the care your dog will receive.
- Ensure you give the kennel instructions relating to medication and feeding.

We have the answers.

Bringing a puppy into your home is a big step and you'll be faced with the odd challenge. Here are some common puppy-related questions.

How will desexing affect my puppy?

Desexing of pets involves the removal of a portion of their reproductive system during surgery, under general anaesthetic. While many people believe that desexing a puppy will affect their personality, this is a myth. In fact, desexing helps prevent the development of some inappropriate behaviours (such as roaming and urine marking) and even eliminates some health risks, including certain cancers.

Desexing surgery is one of the most common procedures undertaken by vets, who have processes in place to minimise any risks to your puppy.

While it might break your heart to see your little guy or girl under the weather, be rest assured that they're sure to be back to their energetic selves within ten days of the procedure.

Did you know?

Dogs don't sweat like humans. They regulate temperature through their tongues by panting. If the weather is hot, place ice cubes in your pet's water bowl.

What do I do if my puppy eats something it shouldn't?



Puppies are notorious for eating anything and everything, from toys to human food. It's true that certain things can be dangerous or even fatal for puppies. If you think your puppy has eaten something they shouldn't have, the best solution is to seek veterinary assistance.

Your Animates Vetcare or local vet team will assess your pet and perform any necessary tests to determine the best course of action.

Symptoms you should look out for include:

- Vomiting or gagging
- Diarrhoea
- Painful abdomen
- Rapid breathing
- Seizures

How do I train my puppy?

Positive reinforcement is always the winner when it comes to training your new puppy. This means you reward them with a treat, pat and general loving for good behaviour or when they complete a task you have asked them to do. Repeat often to reinforce the behaviour and ignore or redirect any unwanted behaviour.

Common commands to start with are "sit", "come" and "stay" (see page 27 for more puppy training tips).

Puppy Preschool is the easiest way to ensure that you're teaching your puppy correctly, and gives your little one the opportunity to socialise with other pups.



What's the best way to introduce my puppy to my family and other pets?

Slowly and gently. Take notice of how your puppy is feeling as they will communicate any discomfort. If introducing a puppy to children, try to keep the kids calm. Introduce babies in a gentle, positive manner, holding them safely out of reach. Arrange a 'safe zone' for your pup – such as a cushioned crate or a kennel – where they can retreat to if they feel overwhelmed.

If introducing your puppy to an existing pet, keep both pets calm and all meetings short and very positive. Both pets should feel safe and able to get away if they need to. Building new relationships takes time and patience. Ensure your existing pet and your puppy are up to date on health checks and vaccinations before introducing them.

Selected **Animates** and **Animates Vetcare** locations operate Animates Puppy Preschool in conjunction with Animates Vetcare. Visit animates.co.nz or go in-store for more information.



THE SPOT

Flea and Worm Solutions

Visit 'The Spot' at your local Animates store for all the flea and worm requirements for your puppy.

If you have any concerns about your puppy's health, visit your local **Animates Vetcare** clinic.

SUPPLIED BY

ANIMATES
vetcare



How can I protect my puppy from fleas and worms?

Puppies are susceptible to parasites such as fleas and worms. The good news is that they can be treated and often prevented.

Fleas

The best way to prevent fleas is to use an over-the-counter treatment like Advantage regularly, it is available from Animates. It's very important to keep the environment your puppy lives in clean. Make sure carpets are vacuumed and their bedding is washed

regularly. Your puppy will frequently be exposed to fleas throughout their life so, rather than letting an infestation develop, it is far better to use a regular preventative treatment.

Worms

Intestinal worms can infect your puppy without you knowing. The best way to protect your puppy and your family is to regularly treat

your pet with worming tablets. Your puppy should be wormed every two weeks until twelve weeks old, monthly until six months old and every three months following that. Worming should be performed regardless of whether worms are seen in droppings or not, as many worms are too small to be visible to the naked eye.

Visit your local **Animates** or **Animates Vetcare** for preventative treatment options and information on worms and fleas.

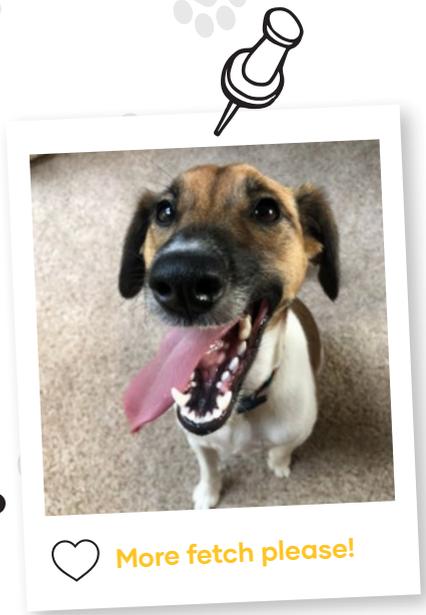
How often should I exercise my puppy?

Exercise is as important for pets as it is for humans, and when you exercise your pet, you're exercising, too! For a young puppy, they may take time to develop strength for long walks, so shorter daily walks, once vaccinated, are the best way to start. This will help your puppy adjust to walking on a lead. Walks are also a good way for your puppy to socialise. Did you know all leashed and vaccinated pets are welcome at Animates? Remember, don't overdo it. Too much exercise can put a strain on your puppy's hips and joints.



Paw-fect puppy moments.

We love seeing your puppy pics! Here are some of our favourites from Instagram.



 Share your precious puppies with us by tagging @animatesnz and #animatesnz in your caption.



 'Like' us on Facebook for more cute puppy pics, competitions and upcoming events.

ANIMATES
20% off
Superior nutrition dry puppy food

ANIMATES
20% off
Puppy wet food

ANIMATES
20% off
One dog item of choice
Excluding food and flea treatments

ANIMATES
10% off
Flea or worm treatment

ANIMATES
20% off
Puppy Training Pads

ANIMATES
10% off
Dog toys

ANIMATES
20% off
One grooming product

ANIMATES
Free
Puppy Introductory groom

ANIMATES 

Complimentary Health Check & \$30 off professional services

Come to Animates or Animates Vetcare to redeem these great offers. Visit animates.co.nz to find your nearest store.

20% off puppy wet food

Offer valid from 3 December 2018 until 31 December 2019. Retail sales only. Discount is off full retail price. Cannot be used in conjunction with any other offer or promotion. No rain-checks, customer orders or lay-bys. Not transferrable for cash. One voucher per person. One time use only. Includes Eukanuba, Hill's Science Diet, Royal Canin, Nutra, Wellness, Wellness Core, Primal and My Dog. Present voucher on redemption.

animates.co.nz checkout code: PUPPYWET

Store to use - Ramsys Processing: F8 > Sales Price Change > Apply % Discount > 20% > Voucher as reason > PUPPYWET as Reference > OK

Store to use - LS Processing:



5090671241548

20% off Superior Nutrition dry puppy food

Offer valid from 3 December 2018 until 31 December 2019. Retail sales only. Discount is off full retail price. Cannot be used in conjunction with any other offer or promotion. No rain-checks, customer orders or lay-bys. Not transferrable for cash. One voucher per person. One time use only. Includes Eukanuba, Hill's Science Diet, Royal Canin, Nutra, Nutrience (excluding Nutrience Original), Purina Pro Plan, Wellness, Wellness Core and Holistic Select puppy food. Present voucher on redemption.

animates.co.nz checkout code: PUPPYSUP

Store to use - Ramsys Processing: F8 > Sales Price Change > Apply % Discount > 20% > Voucher as reason > PUPPYSUP as Reference > OK

Store to use - LS Processing:



5090673090878

10% off flea or worm treatment

Offer valid from 3 December 2018 until 31 December 2019. Retail sales only. Discount is off full retail price. Cannot be used in conjunction with any other offer or promotion. No rain-checks, customer orders or lay-bys. Not transferrable for cash. One voucher per person. One time use only. Veterinary products supplied by Animates Vetcare. Present voucher on redemption.

animates.co.nz checkout code: PUPPYFLEA

Store to use - Ramsys Processing: F8 > Sales Price Change > Apply % Discount > 10% > Voucher as reason > PUPPYFLEA as Reference > OK

Store to use - LS Processing:



5090679989893

20% off one dog item of choice

Offer valid from 3 December 2018 until 31 December 2019 on a dog product only. Retail sales only. Discount is off full retail price. Cannot be used in conjunction with any other offer or promotion. No rain-checks, customer orders or lay-bys. Not transferrable for cash. One voucher per person. One time use only. Excludes food and flea treatments. Present voucher on redemption.

animates.co.nz checkout code: PUPPY20

Store to use - Ramsys Processing: F8 > Sales Price Change > Apply % Discount > 20% > Voucher as reason > PUPPY20 as Reference > OK

Store to use - LS Processing:



5090670733341

10% off dog toys

Offer valid from 3 December 2018 until 31 December 2019. Retail sales only. Discount is off full retail price. Cannot be used in conjunction with any other offer or promotion. No rain-checks, customer orders or lay-bys. Not transferrable for cash. One voucher per person. One time use only. Present voucher on redemption.

animates.co.nz checkout code: PUPPYTOYS

Store to use - Ramsys Processing: F8 > Sales Price Change > Apply % Discount > 10% > Voucher as reason > PUPPYTOYS as Reference > OK

Store to use - LS Processing:



5090669923340

20% off puppy training pads

Offer valid from 3 December 2018 until 31 December 2019. Retail sales only. Discount is off full retail price. Cannot be used in conjunction with any other offer or promotion. No rain-checks, customer orders or lay-bys. Not transferrable for cash. One voucher per person. One time use only. Present voucher on redemption.

animates.co.nz checkout code: PUPPYPADS

Store to use - Ramsys Processing: F8 > Sales Price Change > Apply % Discount > 20% > Voucher as reason > PUPPYPADS as Reference > OK

Store to use - LS Processing:



5090675748371

Free Puppy Introductory Groom

Groom designed to introduce sights, sounds and touch, ensuring the puppy can be comfortable in a salon environment. Extent of groom dependent on puppy's comfort level. Offer valid from 3 December 2018 until 31 December 2019. Offer valid for new clients only at Animates Grooming. Cannot be used in conjunction with any other offer or promotion. Not transferrable for cash. One voucher per person. One time use only. Present voucher on redemption.

Store to use - Ramsys Processing: F8 > Sales Price Change > Apply % Discount > 100% > Voucher as reason > PUPPYSOC as Reference > OK



5090677323545

20% off one grooming product

Offer valid from 3 December 2018 until 31 December 2019. Retail sales only. Discount is off full retail price. Cannot be used in conjunction with any other offer or promotion. No rain-checks, customer orders or lay-bys. Not transferrable for cash. One voucher per person. One time use only. Present voucher on redemption.

animates.co.nz checkout code: PUPPYGROOM

Store to use - Ramsys Processing: F8 > Sales Price Change > Apply % Discount > 20% > Voucher as reason > PUPPYGROOM as Reference > OK

Store to use - LS Processing:



5090676923456

Complimentary Health Check and \$30 off professional services

Offer valid from 3 December 2018 until 31 December 2019. Offer valid for new clients only at an Animates Vetcare clinic. Complimentary health check is valid for one animal only and limited to a 15 minute appointment. \$30 off professional services can be used for a consultation, desexing, vaccination health check, microchipping or dental clean & polish. For full terms and conditions please visit animatesvetcare.co.nz/vet-care-promotions

Complimentary Health Check ezyVet processing:
apply discount. Ramsys Processing: charge as normal,
scan barcode for tracking purposes only.



1237014

\$30 off professional services ezyVet processing:
apply discount. Ramsys Processing: charge as normal,
scan barcode for tracking purposes only.



1237036

Notes

animates.co.nz



Nutrition | Advice | Insurance



Grooming | DIY Dog Wash

animatesvetcare.co.nz



Vetcare | Cattery